



UNIVERSITY OF
DERBY

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A photograph of a scientist in a white lab coat working in a laboratory. The scientist is looking intently at a piece of equipment, possibly a microscope or a specialized analytical instrument. The scene is dimly lit with blue and purple tones. A prominent yellow rectangular box is overlaid on the right side of the image, containing text.

Improving PMO collaboration and governance through the use of Microsoft Office 365

TOP 30
GUARDIAN
UNIVERSITY GUIDE 2020

TEF Gold

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**Chrissie Felthouse –
Senior IT Project Manager**

**Su Taylor –
IT Project Manager**





University of Derby

Listed in the
TOP 1,000
universities in the world
(THE World University Rankings 2019)



Accredited
Fairtrade
University

RESEARCH
3/4 of our research rated at least 'internationally significant'
Research Excellence Framework, 2014

Our research is helping to make the world a better place, through projects such as protecting coral reefs, developing artificial intelligence and pioneering sustainable building practices.

Find out more at www.derby.ac.uk/research

TOP 10
for Student Welfare
(THE Student Experience Survey 2017)

LEARNING AND TEACHING

TEF Gold Teaching Excellence Framework

Our courses are designed to equip graduates with the skills and knowledge they need for a successful career. We emphasise real-world learning underpinned by a focus on employability, academic quality and research in the curriculum.



We are a member of the Athena SWAN initiative, which demonstrates our commitment to promoting equality

GRADUATE OUTCOMES

96.3% of graduates in work or further study within six months of finishing their course
(HESA 2019-20)

74.1% of students are in graduate-level employment within six months of leaving university
(JGON Progress 31 Oct 2019)

INTERNATIONAL

Derby is a globally-minded university rooted in the East Midlands. Last year we welcomed over 900 EU and exchange students and 600 international students from over 100 countries. We have academic partnerships with institutions in Europe, Africa and Asia, and have recently opened offices in India and China.

2ND most recommended UK Modern University
(International Student Barometer 2018)

5TH in the world for International Student Centre Support
(International Student Barometer 2018)

SOCIAL MOBILITY

NEARLY 20% of our full-time undergraduates are from the lowest Higher Education participation neighbourhoods and are often the first member of their family to go to university.

UK-domiciled black and minority ethnic (BME) students make up **10.6%** of our undergraduate body.

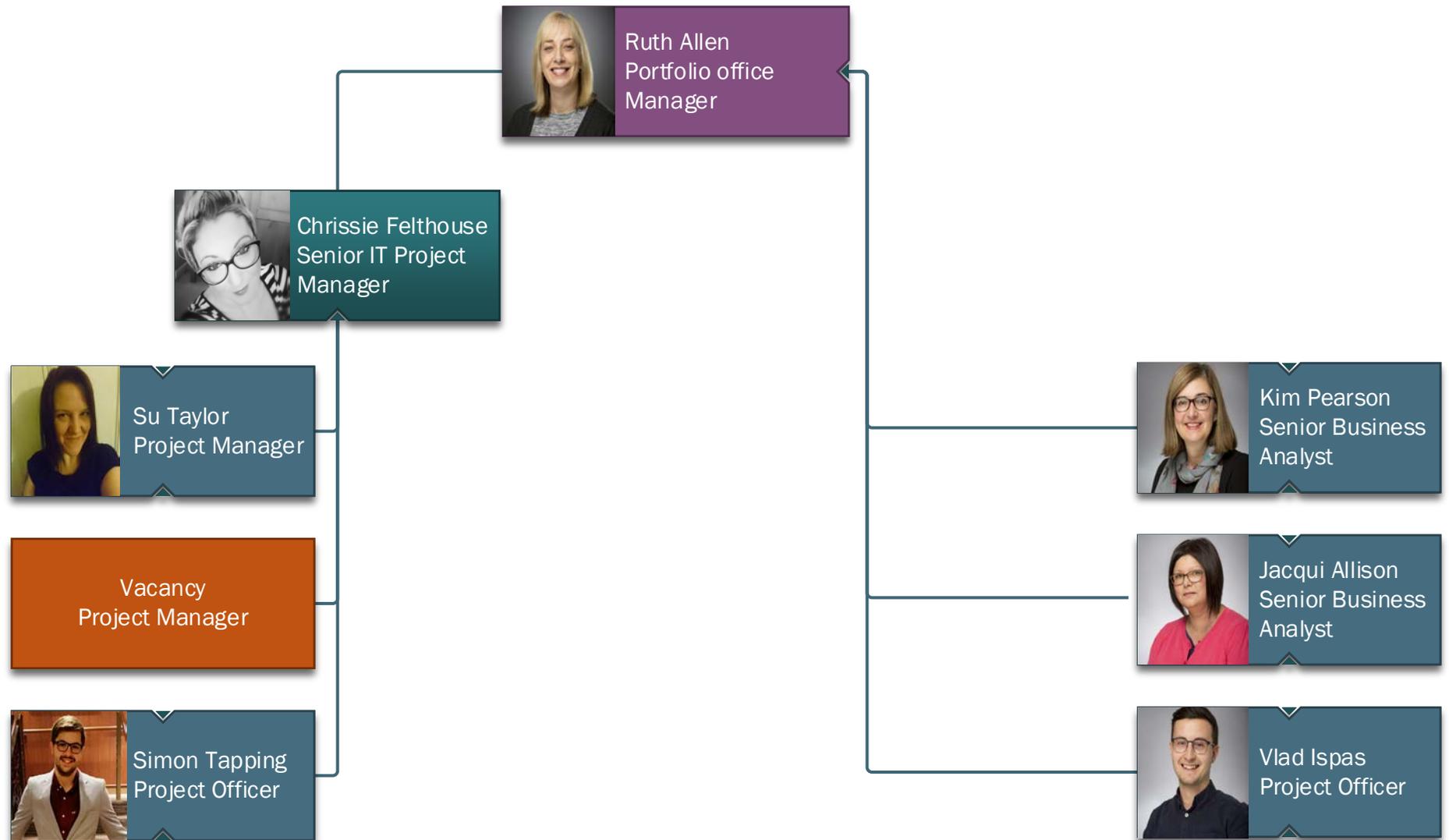
Last year our outreach and widening participation teams held **571** events and engaged with nearly **23,000** young people.



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University of Derby - IT Portfolio Office



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Governance and Tools

Core systems used to manage workloads -

- **BrightWork** (primary Project Management tool)
- **JIRA** (used to manage all internal IT developments, workpackages and issues)
- **Zendesk** (used by Service Centre for all IT support requests)

BrightWork

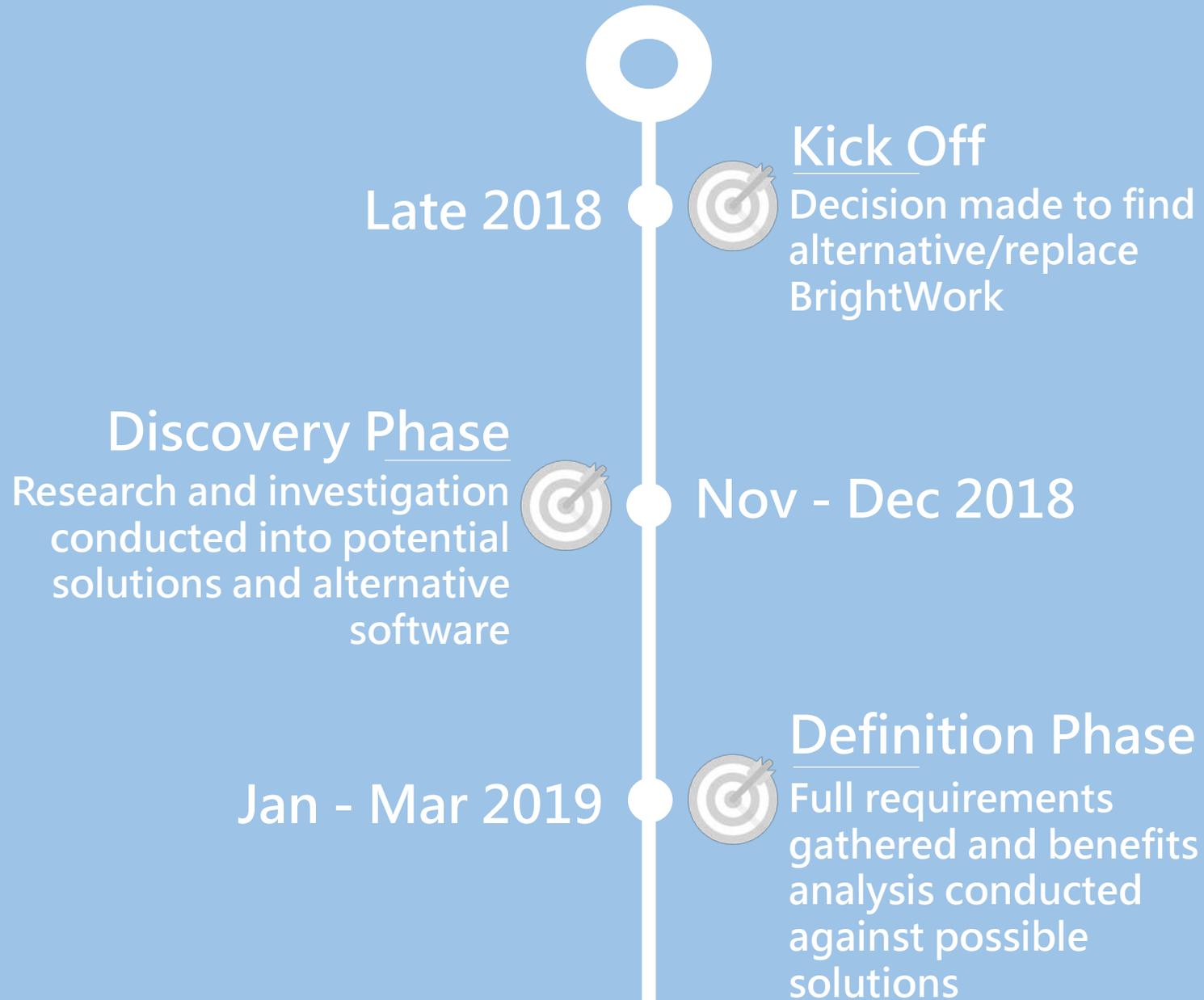
◆ Jira Software



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PPM Tool Timeline





Project Placed ON HOLD

ITSM Project placed on hold due to resource and priorities across department and University

April 2019



Definition phase cont....

Decision made to absorb PPM tool replacement into full ITSM project.

June 2019



Development phase

Decision made to create something in house to improve governance and reporting capability across all projects

Aug – Nov 2019



Delivery

Go live of MS Teams Project Management and new framework

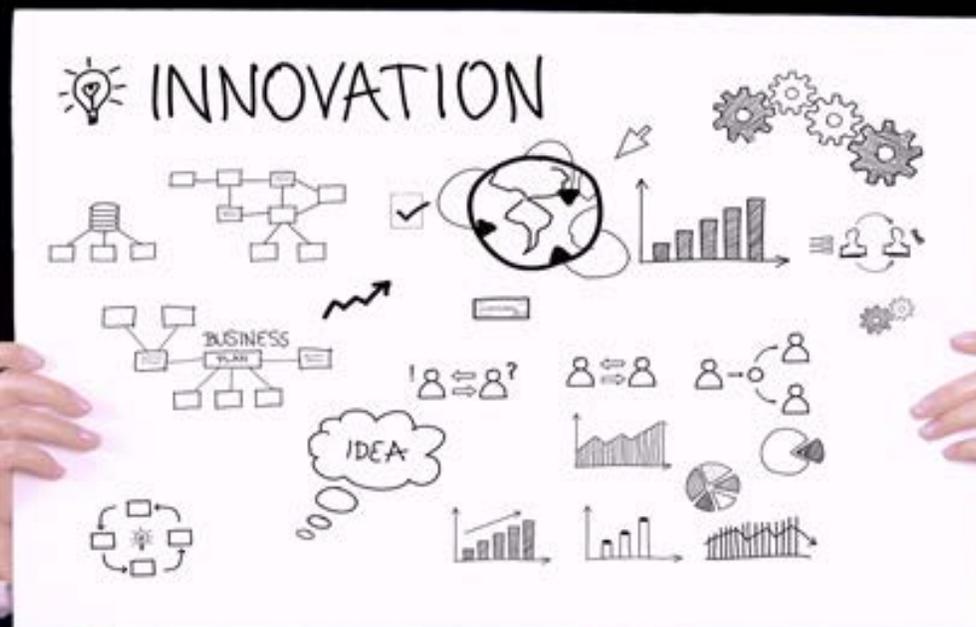
Dec 2019



What do we need?



What do we have already?



Microsoft O365

OneDrive:
Storage and
collaboration



Power Bi: Real time
reporting and analysis



Flow: Automation and
scheduling



SharePoint: Information
hub (RAID, budget etc.)



Microsoft Teams:
Communication and
collaboration



Planner: Task
management & tracking





Demonstration....



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Thank you for listening.....

