



*Darren Tysoe  
Chief Information Officer*



- London's only independent, not-for-profit university
- Highly cosmopolitan community based in royal Regent's Park and Marylebone
- We offer undergraduate and postgraduate degrees in Business & Management; Fashion & Design; Film, Media & Performance; Liberal Arts & Humanities; Politics & International Relations, and Psychotherapy & Psychology

# *Students*

**3,772 students in total (2,503 FTE)**

196 foundation students (186 FTE)

1,875 undergraduate students (1,729 FTE)

917 postgraduate students (434 FTE)

464 study abroad students (243 FTE estimated)

521 other courses (75 FTE estimated, includes short courses and internal PGCHE)



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*Student attendance – changing the  
culture*

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# *Objectives*

- Enhance student retention
- Tier 4 Visa compliance
- Improve data quality
- Real-time room utilisation and attendance data
- Eliminate need for Syllabus+ back to SITS data feed
- Improve processes

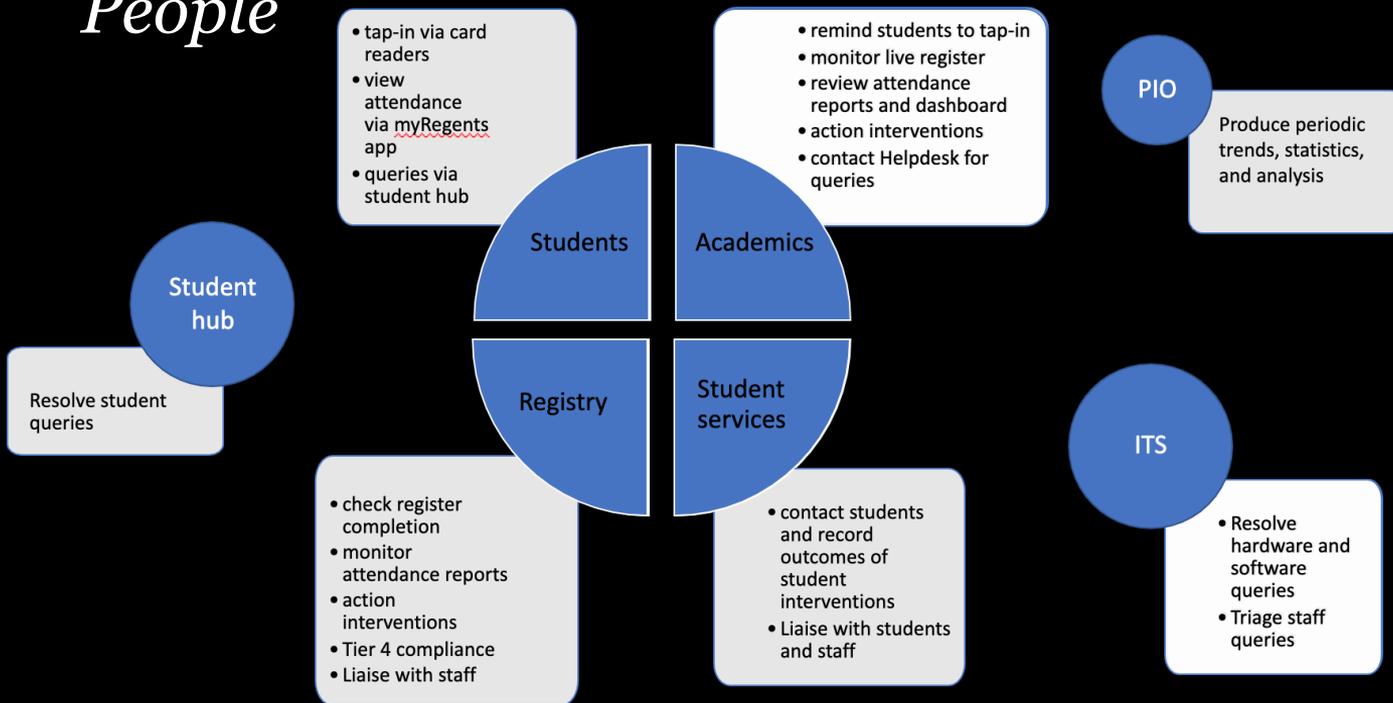


## *Timeline*

- Nov 2018 – Business Case Approved
- Dec 2019 – Appoint SEaTS
- Jan 2019 – Project Board and Project Team formed
- Jan – May 2019 – Data configuration and setup
- June 2019 – Pilot Group
- Sept – Dec 2019: Full launch



# People



## Process

Workflows	Lesson Types	Authorised Absences
Access Profiles	UKVI/Home and EU	Attendance Policy
Queries	Marking attendance	Notifications
Stages 1-4	Field trips	Constraints

## HOW TO REGISTER YOUR ATTENDANCE:



- Tap your student ID card on the reader and wait for a green light to appear
- You can only use your student ID card to tap in
- Separate it from other cards, so they do not interfere with the signal
- If the reader does not display a green light after you tap in, don't worry! Go to the Student Hub after your class has finished to log the issue

Registration opens 10 minutes before the scheduled class start-time and closes 10 minutes after the class begins. You must tap in during this time for your attendance to be recorded

**PLEASE DO NOT TAP IN FOR OTHER STUDENTS**

# Technology

120 card  
readers from  
China

Bluetooth and  
RFID

10% failure  
rate

Room  
surveys

Cabling

POE Injectors

Bespoke  
Mount

Marking  
attendance

Data  
Matching

Broker Server

Refresh  
Rates

Configuration



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*Feedback after one term*

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## *How was the first term?*

- Global issue with SEAtS system on first day of term
- Card readers broadcasting SSIDs
- Broker Server refresh rate
- Technology settled after 2 weeks
- 5-10 minutes admin time saved
- Some staff reluctant to trust the system
- Some students attempting to fool the system
- Not using built-in case-management



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*Next steps*

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## *Next steps*

- Spring term – further term to assess impact
- Consider use of iBeacons
- Detailed Report of impact on punctuality and attendance – and time v instances
- Integration with PowerBI Dashboard and wider student engagement
- Review regulations on attendance



*Thank you!*

Questions?

