

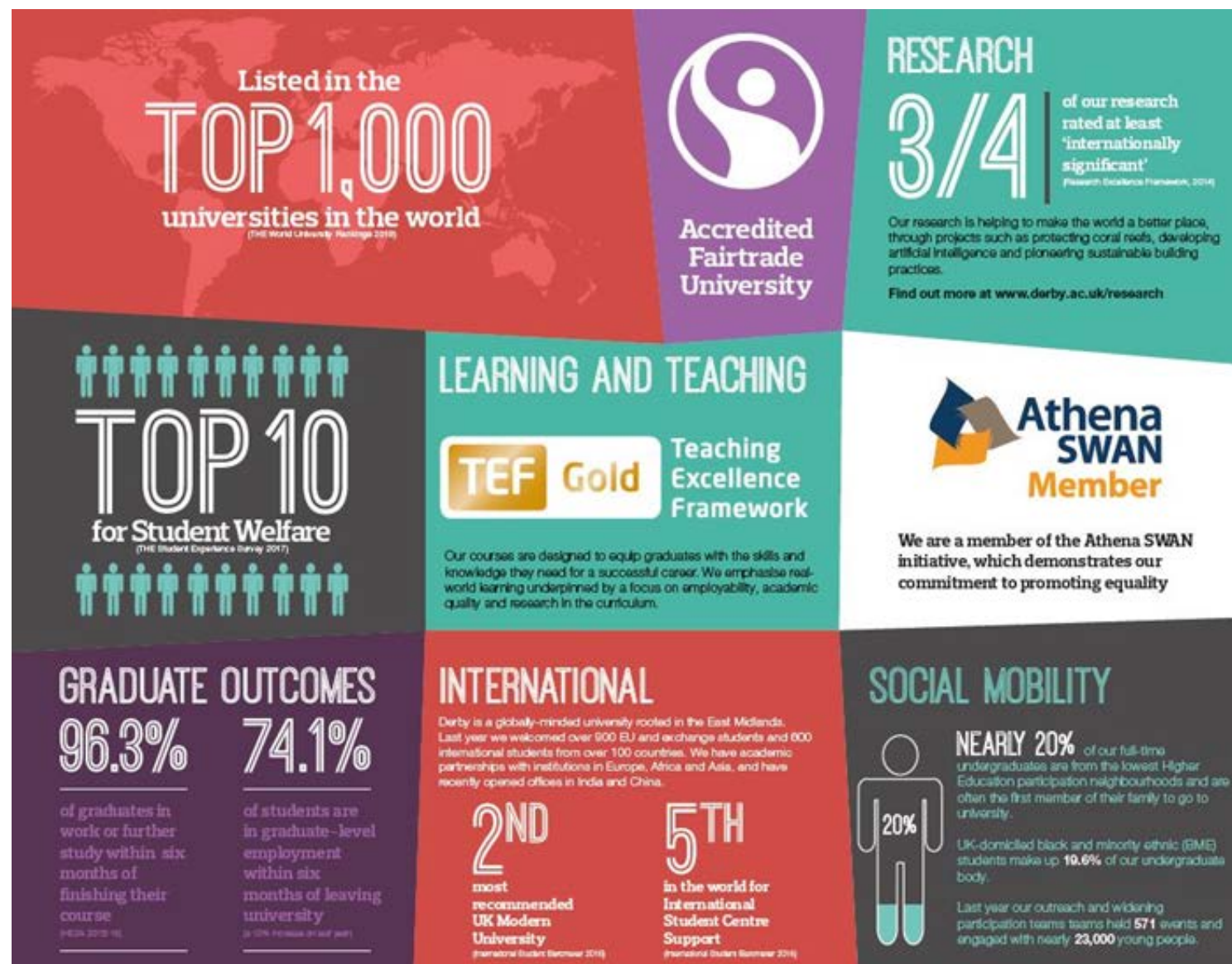
Improving PMO collaboration and governance through the use of Microsoft Office 365

**Chrissie Felthouse –
Senior IT Project Manager**

**Su Taylor –
IT Project Manager**



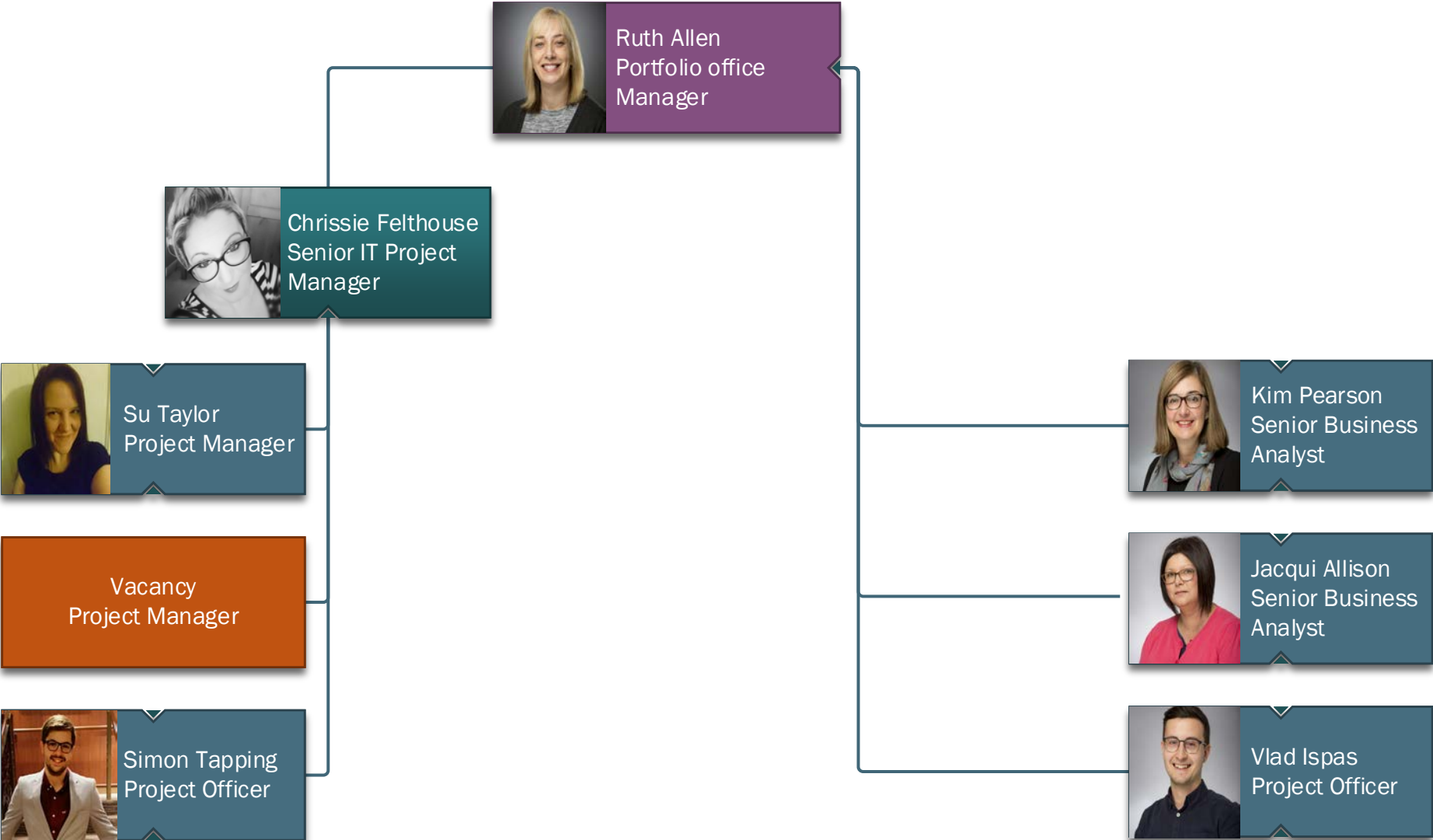
University of Derby



derby.ac.uk



University of Derby - IT Portfolio Office



derby.ac.uk



derby.ac.uk

Governance and Tools

Core systems used to manage workloads -

- **BrightWork** (primary Project Management tool)
- **JIRA** (used to manage all internal IT developments, workpackages and issues)
- **Zendesk** (used by Service Centre for all IT support requests)

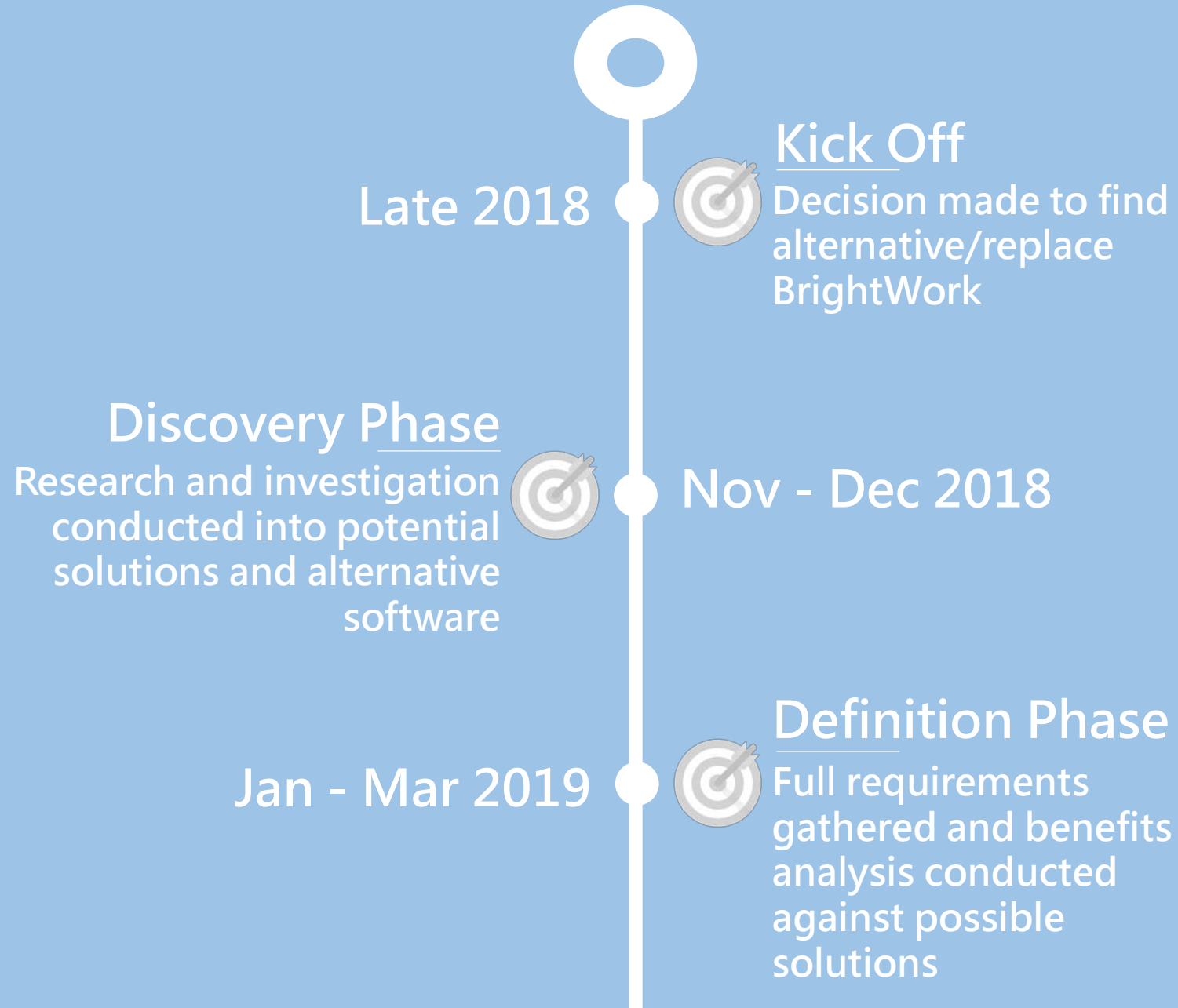
BrightWork

 Jira Software





PPM Tool Timeline





Project Placed ON HOLD

ITSM Project placed on hold due to resource and priorities across department and University

April 2019



Definition phase cont....

Decision made to absorb PPM tool replacement into full ITSM project.

June 2019



Development phase

Decision made to create something in house to improve governance and reporting capability across all projects

Aug – Nov 2019



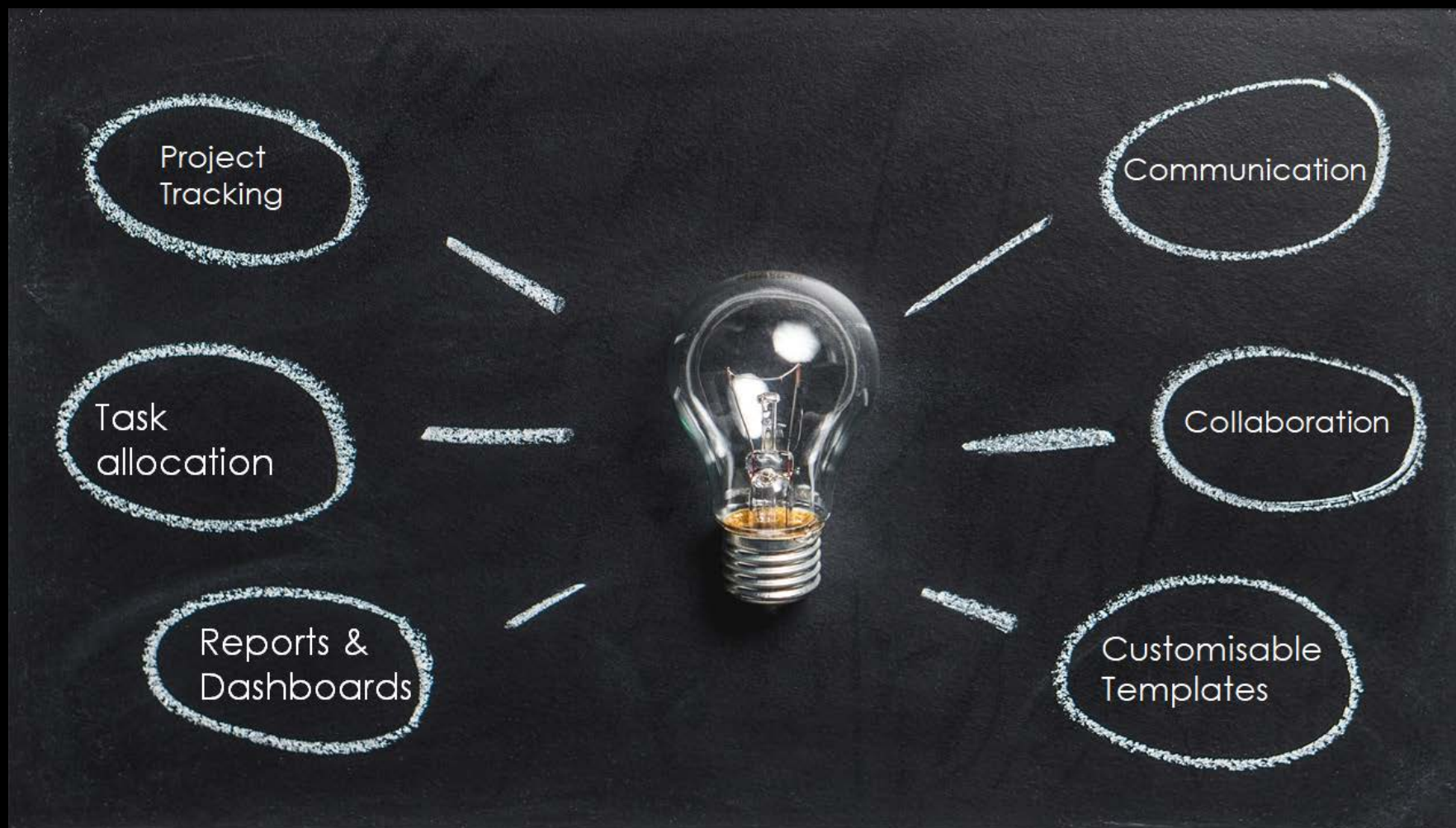
Delivery

Go live of MS Teams Project Management and new framework

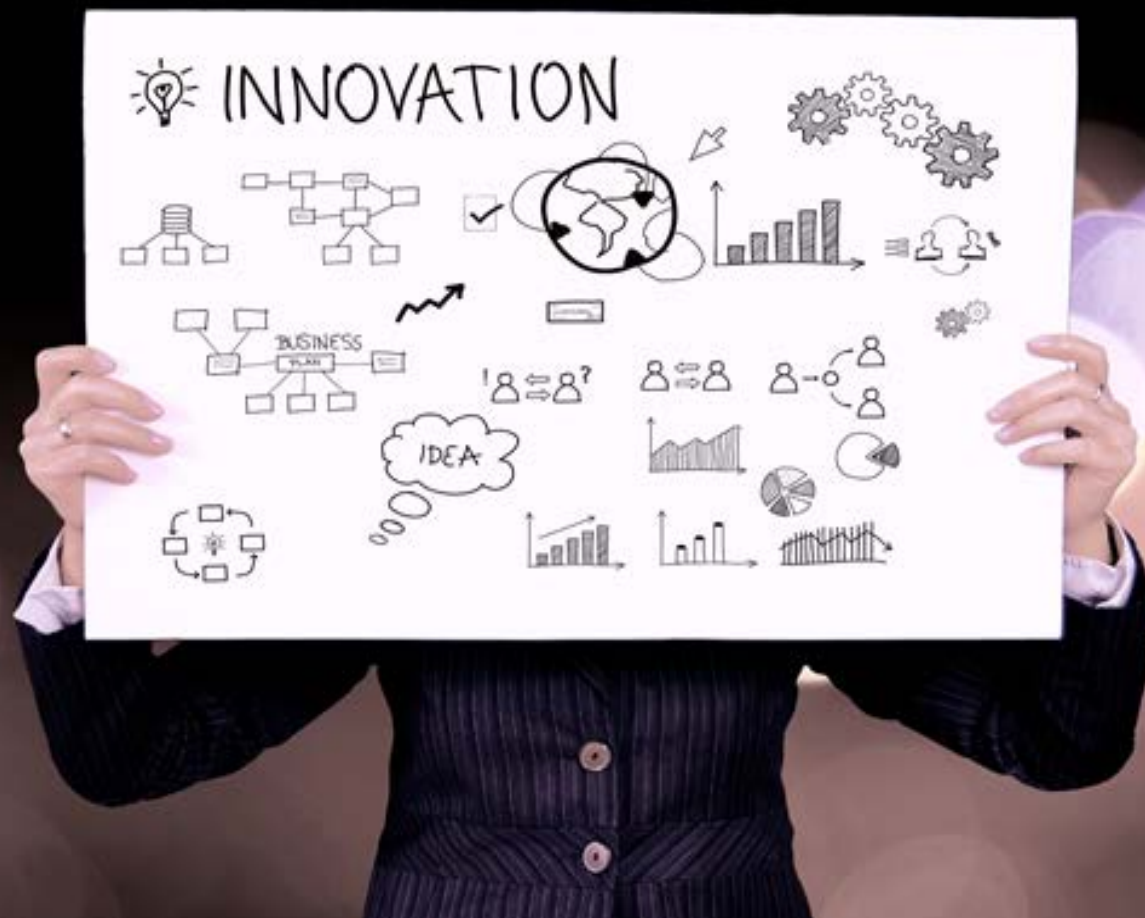
Dec 2019



What do we need?



What do we have already?



Microsoft O365

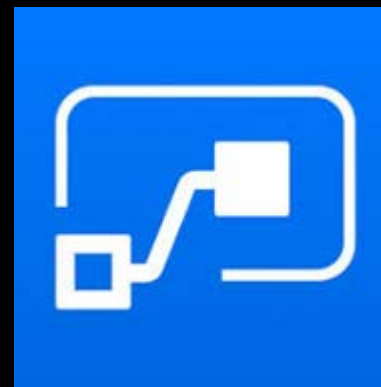
OneDrive:
Storage and
collaboration



Power Bi: Real time
reporting and analysis



Flow: Automation and
scheduling



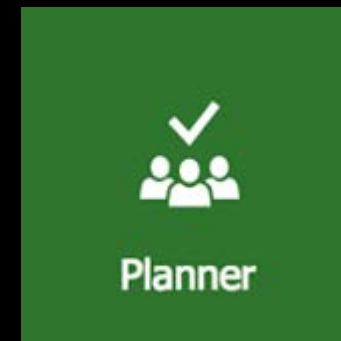
SharePoint: Information
hub (RAID, budget etc.)



Microsoft Teams:
Communication and
collaboration



Planner: Task
management & tracking





Demonstration....



Thank you for listening.....

