

KING'S  
*College*  
LONDON

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# The IT Academy

Joanna Pentecost

IT Training and Communications Manager

# Who Are We?



## King's IT

- 1 team
- 2 main locations
- 5 Directors
- Approx. 350 staff



# What is the IT Academy?

The IT Academy is a one stop shop for IT staff to find a range of online courses, information on training opportunities, and various free resources.

- Built in SharePoint
- Available to all IT staff
- Managed by IT Training team (2 staff)

ADVANCE YOUR CAREER WITH

IT Academy

## Welcome to the IT Academy

Learn the skills you need  
to help land the career you want

Here you will find a range of resources to support your learning and to advance your career. IT Academy is your one-stop shop with a range of online courses, in-person training events, certification paths and more. Here you can see all available courses, check the date of the next exam or make a training request. Check the Digital Induction to learn the basics and then move on to the next section to discover more...



## Training and Development Opportunities

See all

+ Add event

MAR 20  
Microsoft Azure Fundamentals Training  
Wed 20 Mar, 09:00

MAR 21  
Microsoft Azure Fundamentals  
Thu 21 Mar, 09:00

25 MAR  
27 MAR  
First Aid Training (3 days)  
Mon 25 Mar, All day

APR 1  
First Aid Training - Cornwall  
Mon 1 Apr, 09:30

APR 9  
ITIL Practice & Exam (London)  
Tue 9 Apr, 09:30

APR 23  
Prevent Awareness Workshop  
Tue 25 Apr, 09:30

APR 24  
Presentation Skills workshop  
Wed 24 Apr, 09:30

APR 26  
Fire Warden Training - Cornwall  
Fri 26 Apr, 09:30



Why do we need the IT Academy?

# Why do we need the IT Academy?

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# Why do we need the IT Academy?



# Turning a corner....

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How could we turn Lynda.com from a



into a



?

More importantly.... How could we regain control of the budget and meet training demand?





# Taking control of the budget

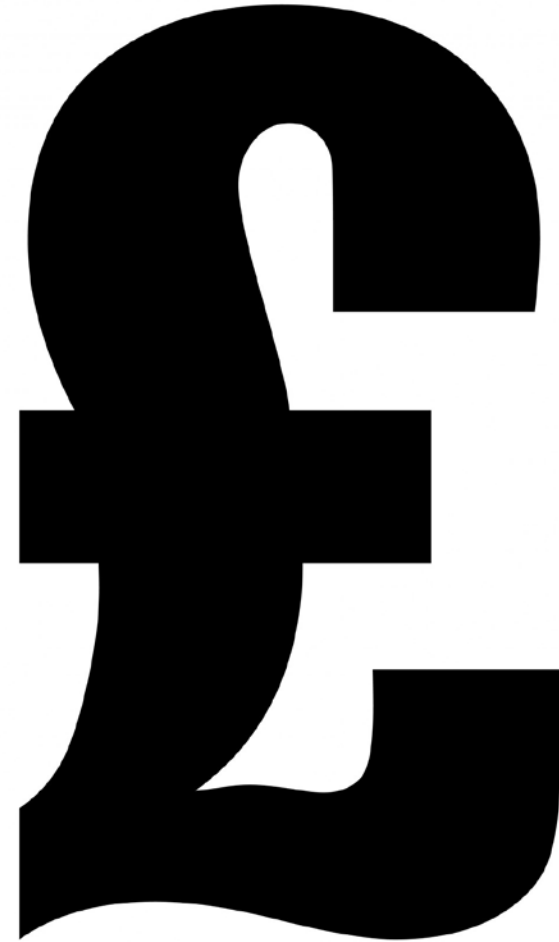
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All training and conference requests submitted via the IT Academy

New approach to ITIL Foundation training

Curated list of apprenticeships

Power BI Reporting keeps track of the budget.



# Creating equality and clarity

Commitments, expectations, training policy and people strategy easily available via the IT Academy

Training request workflow

List of all requests visible in the IT Academy

All courses advertised via 'Events'



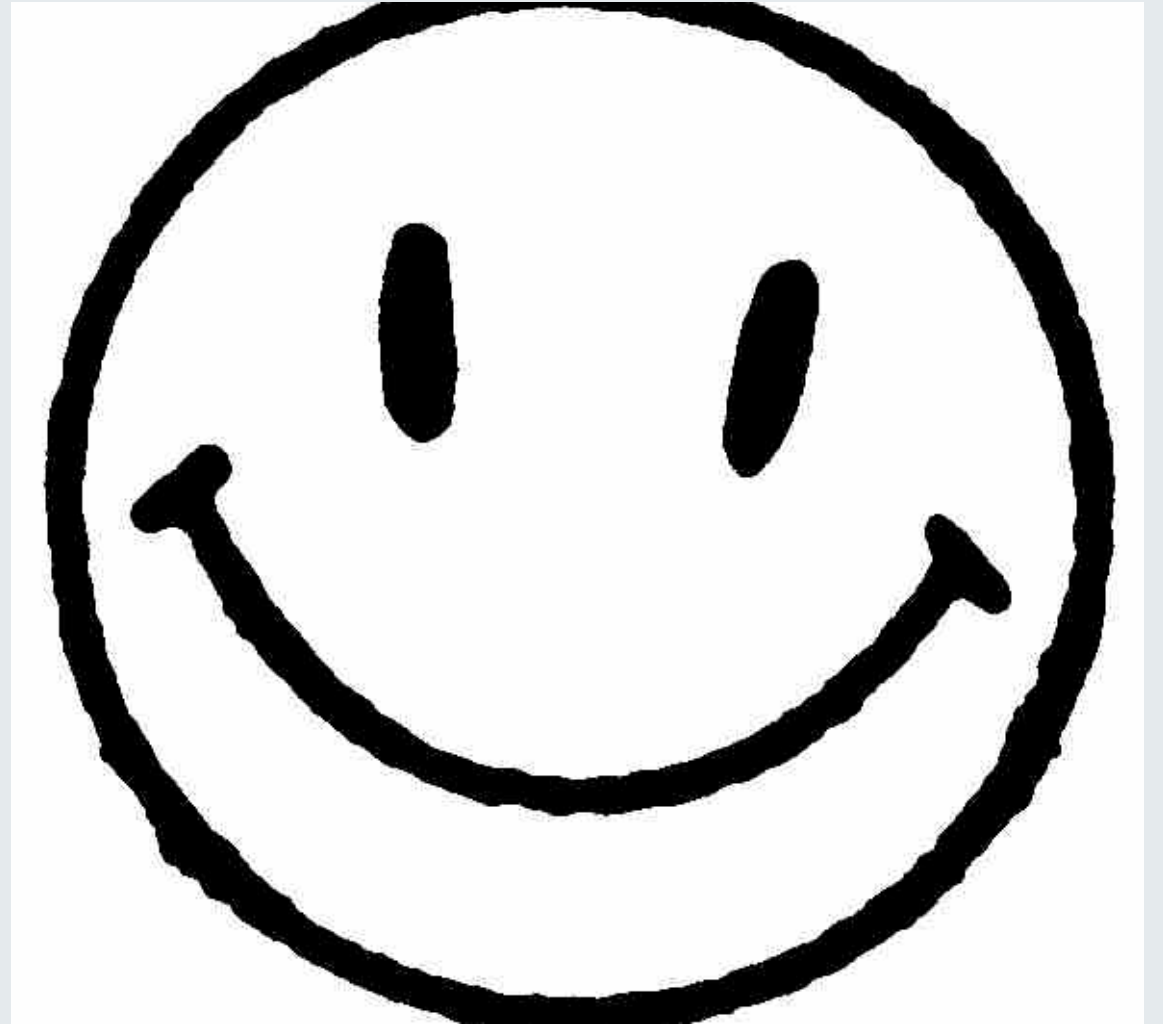
# Meeting demand

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Training pathways for  
each role

Blended approach to  
learning

Digital Induction




Added bonuses of the IT Academy!


# Bonuses of the IT Academy




*We have a few groups on Yammer for our committees, which are great because it's a dedicated platform for discussions and ideas. The groups are very easy to set up, and I find Yammer simple to use.*



Slough, Ruby  
Mrs



Flow



Forms

Moving Forward

# What is next for the IT Academy?

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## Roles in IT

- Power App to be designed, bringing a much prettier interface!

## Shared learning

- IT Academy conference, allowing people to share lessons from events/training that they have completed

## More blended learning

- Making the most of Lynda to skill people up ready for further training and/or qualifications



Thank you for listening!

Any Questions?

**Joanna Pentecost**  
**IT Training and Communications Manager**