





The Bristol road test
Road testing the Identity Management toolkit



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Agenda

- Toolkit road test
- Bristol background and issues
- Building the business case



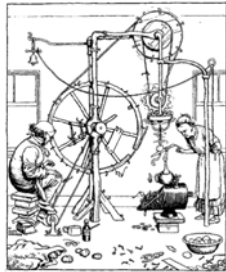
Road test IdM Toolkit sections

- Definition
- Governance and Policy
- Requirements
- Readiness audit
- Gap analysis
- Glossary



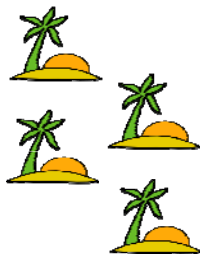
🔥 Our current IdM system

- No longer fit for purpose
- Poor provision for associate users
- Insufficient IdM infrastructure



🔥 Costs and risks

- High support costs
- Duplicate, missing and inaccurate data
- Inappropriate access
- Non-compliance



🔥 Building the business case

- Establish a clear governance structure
- Define and implement IdM policies
- Identify process owners and streamline processes associated with the IdM lifecycle e.g. registration, de-provisioning, etc.
- Choose appropriate technology (commercial, open source, combination)



🔥 Benefits

- Increased productivity
- Reduce costs
- Faster and more reliable processes
- Collaboration advantage
- Improved security and compliance

🔥 Thanks

- Julia Lloyd (Business Analyst)
- Gary Brown (Senior Systems Developer)

🔥 Finally...

“Human identity is the most fragile thing that we have, and it's often only found in moments of truth.”

(Alan Rudolph)
