
Disaster Led Policy?

or Policy Led Disaster?

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Can we plan for a Disaster?

- What is a Disaster?
 - Avoiding Disaster
 - Disasters at Glasgow
 - Thinking about it
 - Plans & Schemes
 - When it Happens
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What is a Disaster?

- *An adverse or unfortunate event, esp. a sudden and extraordinary misfortune; a calamity; a serious mishap.*
 - Loss of Key Service or Services
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Avoiding Disaster

- Panic turns failure into Disaster
 - Resilience
 - Dependencies
 - Impact Assessment
 - Built in Resilience & Disaster Avoidance
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Disasters at Glasgow

- Bower Building Fire
 - Anatomy of a Fire
 - Loss of e-mail
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Bower Building Fire



Anatomy of a Fire

- Top Down or Bottom Up?
 - Fire AND Water damage
 - Right next door to the main sub-station!!
 - Offers from all over the University
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Thinking about it

- Risk Assessment
 - Information/Business Continuity
 - Policies
 - Standard operating procedures
 - Luck
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Risk Assessment

- Contingencies, Likelihood and Impact
 - What is important?
 - Risk Registers
 - The Absurd
 - What can we do something about?
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Information/Business Continuity

- Perspective
 - Institution
 - Department
 - Individual
 - Whose Problem?
 - IT
 - Administrative Function
 - Academic Department
 - Individual
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Plans & Schemes

- Planning at Appropriate Level
 - Flexibility
 - Agreements
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Planning at Appropriate Level

- Central
 - Faculty
 - Department
 - Individual
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Flexibility

- Whatever your plans, it will not happen that way!!
 - Enlightened Pragmatism
 - Sense of community
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Agreements

- Other Services
 - Academic Departments
 - Local Institutions
 - Suppliers
 - Disaster Recovery Specialists
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When it Happens

- Don't Panic
 - Key Services?
 - Access - you may not have any control
 - Disaster Recovery is just first step
 - Incremental recovery
 - Priorities
 - Guidelines
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Don't Panic

DON'T PANIC !!

Key Services?

- Institutional
 - Departmental (academic)
 - Agreed ahead of time
 - Flexibility
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Priorities

- IT may not be top priority
 - What is important may surprise you
 - Total reliance on e-mail
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Guidelines

- Appoint disaster manager
 - Conduct impact assessment
 - Determine priorities
 - Have resource list
 - Be flexible
 - Ask for help
 - Recognise & publicise constraints
 - to manage expectation
 - Good communication is vital
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