

UCISA Cloud Computing Seminar, 16th Feb 2011
#UCC11

SaaS deployment: quick, cheap & dirty

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<http://seis.bris.ac.uk/~ccnjs>



Deploying GetSatisfaction community support tool



Community-powered support for Bristol Mobile IT

http://askit.bris.ac.uk/uob

get satisfaction

Log in or Sign up Find products and companies

Community-powered support for **Bristol Mobile IT**

Are you an employee? Join your community.

Search topics OR Start a topic

Ask a question Share an idea Report a problem Give praise

Ask a question. We'll look for answers. Continue

See the change log (3 new changes today)

Highlights Recent Activity (0 new topics today)

- Connecting more than one device to ResNet: which routers work on ResNet?**
Paul Seward asked · 14 replies · Last reply 1 day ago by Alex
- Fixing broken exe file associations**
Andrew shared · 0 replies · Posted 2 days ago
- Microsoft Forefront thinks that Mulberry is a "potentially unwanted application"**
dj_judas21 reported · 2 replies · Last reply 3 days ago by dj_judas21
- Resnet Wireless wants Network Authentication?**
Emily asked · 5 replies · Last reply 4 days ago by Peter

Message from Bristol Mobile IT

Bought a new laptop or smart phone and need help? Want to help others, or got a tip to share? AskIT is the place to be!

Click Log-in at the top to sign in with your Bristol username and password. To get started just ask a question or browse through those already here.

Not sure what this is all about? See Introduction to AskIT.

Additional support links

- Website
- Email Support
- Help Desk

Latest Update

Welcome to AskIT!
Nick Skelton, 5 months ago

See all company updates

COMMUNITY STATS TOTAL

Topics posted 175

Make it look like your site...
... but not a lot



'The Twins' <http://www.flickr.com/photos/chuckjohnson/2412892096>

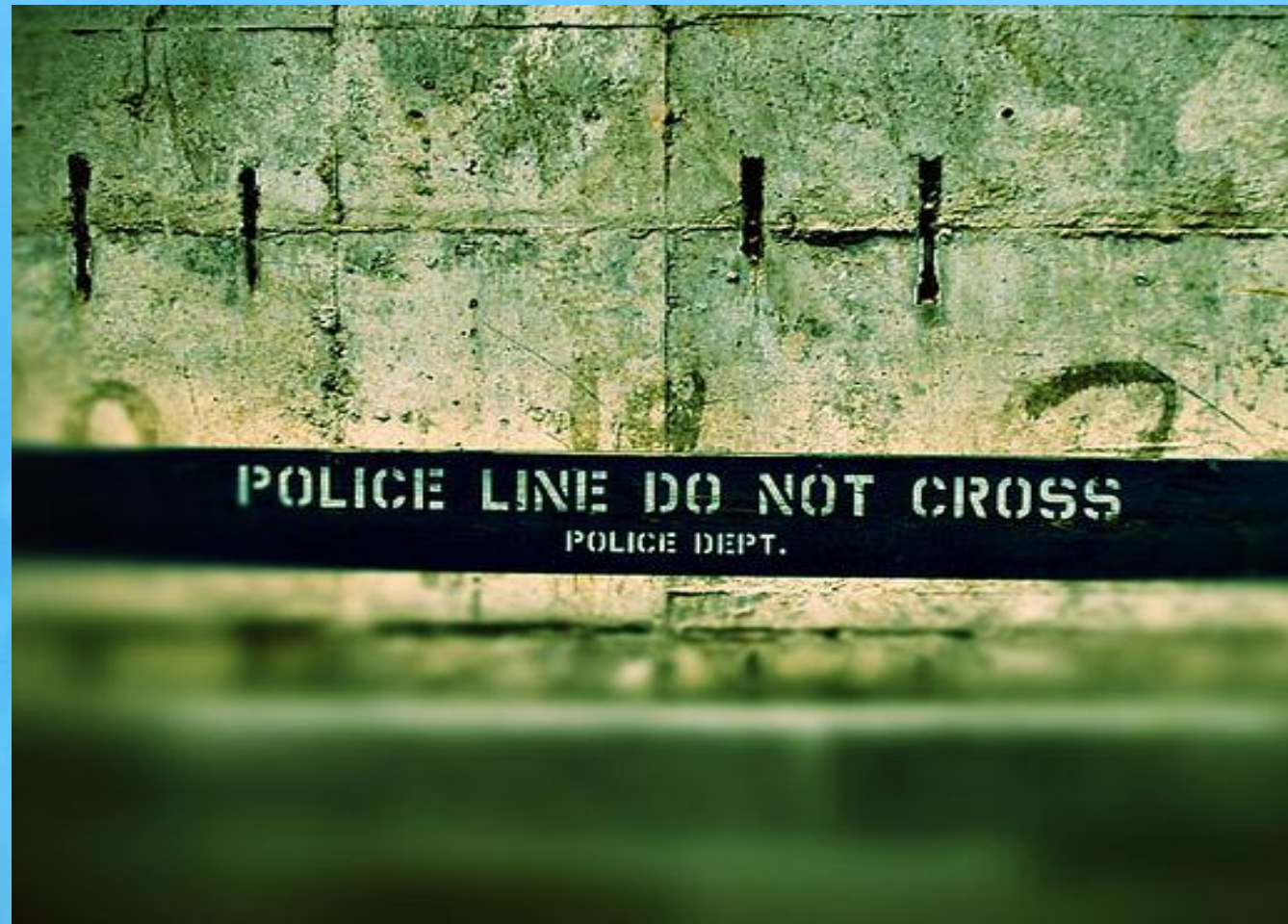


Quick integration into your site...
... make it easy to find



'Painted jigsaw' <http://www.flickr.com/photos/caroslines/3428960391>

Remove barriers to entry...
... single sign on



Build a sense of community...
... (not like this!)



Still from An American Werewolf in London

Prepare for it to fall over...
... lower expectations



U.S. Navy photo by Photographer's Mate 2nd Class Jeffrey Lehrberg

Pay for it...

...if they let you!



'Please Pay Here' <http://www.flickr.com/photos/kaptainkobold/1007399462/>

Promote it...

... when you're ready



Still from Citizen Kane

Just do it!



'Just do it' <http://www.flickr.com/photos/jamesalba/3611063581/>